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Quality Policy

PSM is fully dedicated to continuously improving and innovating its processes to increase customer satisfaction and competitiveness in the market.

PSM

- Commits to a flexible and proactive approach to respond to customer needs to ensure customer satisfaction with its product and service offerings portfolio.
- Involves employees and its stakeholders to achieve and maintain a high level of quality and innovation of its products and services.
- Commits to continual improvement of the effectiveness and performance of the Quality Management System.
- Ensures compliance with all applicable laws, regulations, and other requirements.

We address these commitments with the highest integrity by following a governance process that includes documented quality objectives, monitoring of performance, and periodic management reviews.

Alexander Hoffs
President

Elisabeth Wuethrich
Director Quality, EHS & IT